2 minute read

Welcome to December's Wingman Insights!

In this edition, I am taking a moment to reflect on what 2025 has meant for SEP2 in our 2025 Year in Review. I also invited our technical managers to share their teams' success stories, personal wins, and stats from Q4.

To our customers, partners, and vendors: thank you for your trust and collaboration throughout the year. To Team SEP2: your hard work and dedication continue to make us what we are: tech-driven, people-powered.

Here's to finishing the year strong and building on this momentum in 2026.

Paul Starr
Co-Founder and CEO

2025 Service Delivery Review and What's Ahead for 2026

2025 wasn't exactly quiet for the tech team. We've been busy pulling apart old ways of working, stitching in new ones, and generally making life easier for everyone at SEP2. From swapping productivity suites to containerising pretty much everything, and even giving AI a seat at the table. It's been a year of big moves.

What's coming in 2026

Agentic SOC
Continuing on our AI journey, 2026 will see the general roll out of the SEP2 bot and continued expansion of its capabilities through tuning and greater integrations. Our SOC analysts will be more empowered than ever as we introduce agentic SOC capabilities.

Here's a quick look at what we've done and what's coming next

James Woodward

Head of Technology

For me, 2025 was the year of change. Not only for me as an individual but for the company as a whole. We have stepped up our service offerings to include more core vendor technology than ever before, driven by a re-envisioning of both *how* and *who* delivers services to our customers.

At SEP2, we were already exploring ways to transform our security operations and had begun implementing parts of this approach. When we came across Google's paper on *Autonomic Security Operations (ASO) 10X Transformation of the Security Operations Center*, it articulated the concept well and validated much of what we were doing. We incorporated some of their ideas into our own framework and, taking elements that worked for us (let's be honest, we are not the size of Google, but we do have grand visions), we developed our own version: Wingman Security Operations (WSO).

See how our vision for WSO is shaping the future of our security operations

John Tammaro

Head of Service Delivery

2025 has been a year of real progress for Information Security at SEP2. We've expanded the breadth of services we deliver and deepened the impact they have on our customers' security programmes. From enhancing threat intelligence to introducing new capabilities across our Wingman portfolio, we've focused on helping organisations build stronger, more resilient foundations for the future.

Find out how we're strengthening security foundations for the future

Jon Cumiskey

Head of Information Security

"There's been weeks where I've had zero escalations or zero alarms to look at because SEP2 have already picked up the low-hanging fruit, realised it's a false positive or realised it's nothing and they've dealt with it straight away."

- Jack Marshall, Information Security Analyst at Personal Group

[Read our latest case study](#)

News

Introducing Our Agentic SOC

I'm proud to announce the launch of our Agentic Security Operations Centre (SOC), reinforcing our position as a leading Google Cloud partner in EMEA and driving innovation in cyber security.

"SEP2 has consistently proven to be an exceptional partner to Google, bringing deep expertise and a forward-thinking approach to security operations. Their swift launch of an Agentic SOC is a testament to their commitment to innovation and customer impact, and we're excited to see how this capability will help organisations across EMEA transform their security posture."

- Wunan Li, Global Lead, Google Cloud Security Ecosystem and Business Development

[Learn more about SEP2's Agentic SOC](#)

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[When Should a Growing Business Invest in a Security Operations Centre (SOC)?](#)

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Thank you for reading this edition of Wingman Insights! Feel free to leave a review so I can continue to improve it.

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VIA MY TYPEFORM

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51a St Paul's Street
Leeds
LS1 2TE

0330 043 7372
info@sep2.security

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